

OWNER'S MANUAL

M-321 M-421



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INTRODUCTION

Your choice of a Maple indicates that you are devoted to excellence. The management and staff appreciate your patronage and take pride in the tradition of quality spas / hot tubs that our company represents.

To properly acquaint yourself with your spa / hot tub, we suggest that you take time to read through this manual before hook up and operation. Doing so will familiarize you with the important operating and safety procedures, thereby ensuring an enjoyable experience right from the start.

If you need any more information than this manual provides, feel free to call your local dealer or visit our web site at www.canada-spa.com. Be Well Canada Spa reserves the right to modify the document without notice. We wish you to enjoy the moments of relaxation in your spa.

AVIS

This manual was written to ensure the proper use and installation of your spa / hot tub. Any modifications to the procedures outlined in this manual may result in voiding your guarantee.

NOTES:

MEMORY HELP SHEET

In order to assist you in the installation and maintenance of your spa, please fill in the following information and keep them for future reference.

The warranty of your spa comes into effect on the date of purchase. It is your responsibility to refer to your owner's manual to keep your warranty.

To qualify for the warranty, you will need to provide your spa information to your dealer (refer to the memo card) as well as a photo of the room.

Spa Information

Model : _____ Color: _____

Serial number is located on a data plate outside the cabinet at ground level directly below the topside control panel. When calling for service, please have your serial number on hand.



Retailer

Company: _____ Address: _____

SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS IMPORTANT USER SAFETY INSTRUCTIONS

Your physiological response to hot water is subjective and depends on your age, health, and medical history. If you don't know your tolerance to hot water, or if you get a headache, or become dizzy or nauseous when using your spa / hot tub, get out and cool off immediately.

WARNING

CHILDREN SHOULD NOT USE SPAS OR HOT TUBS WITHOUT ADULT SUPERVISION.

DO NOT USE SPAS OR HOT TUBS UNLESS ALL SUCTION GUARDS ARE INSTALLED TO PREVENT BODY AND HAIR ENTRAPMENT.

PEOPLE USING MEDICATIONS AND/OR HAVING ANY ADVERSE MEDICAL HISTORY SHOULD CONSULT A PHYSICIAN BEFORE USING A SPA OR A HOT TUB.

PEOPLE WITH INFECTIOUS DISEASES SHOULD NOT USE A SPA OR HOT TUB.

TO AVOID INJURY, EXERCISE CARE WHEN ENTERING OR EXITING THE SPA OR HOT TUB.

DO NOT USE DRUGS OR ALCOHOL BEFORE OR DURING THE USE OF A SPA OR HOT TUB, TO AVOID UNCONSCIOUSNESS AND POSSIBLE DROWNING.

PREGNANT OR POSSIBLE PREGNANT WOMEN SHOULD CONSULT A PHYSICIAN BEFORE USING A SPA OR HOT TUB.

WATER TEMPERATURE IN EXCESS OF 100°F MAY BE INJURIOUS TO YOUR HEALTH.

BEFORE ENTERING THE SPA OR HOT TUB, MEASURE THE WATER TEMPERATURE WITH AN ACCURATE THERMOMETER.

DO NOT USE A SPA OR A HOT TUB IMMEDIATELY FOLLOWING STRENUOUS EXERCISE.

PROLONGED IMMERSION IN A SPA OR HOT TUB MAY BE INJURIOUS TO YOUR HEALTH.

DO NOT PERMIT OR USE ELECTRIC APPLIANCES (SUCH AS LIGHT, TELEPHONE, RADIO OR TELEVISION) WITHIN 5FT OF THIS SPA OR HOT TUB.

CHILDREN SHOULD NOT ENTER A HOT TUB WHERE THE WATER TEMPERATURE EXCEEDS BODY TEMPERATURE (98.6°F).

DO NOT ALLOW CHILDREN TO SUBMERGE THEIR HEAD UNDER WATER.

NEVER OPERATE THE HOT TUB PUMP AT HIGH SPEED WITHOUT HAVING ALL SUCTION AND RETURN LINES OPEN.

ALWAYS KEEP THE HARDCOVER INSTALLED AND LOCKED WHEN THE HOT TUB IS NOT IN USE.

1. TEST THE GFCI (GROUND FAULT CIRCUIT INTERRUPTER) MONTHLY.
- 2.
3. POST EMERGENCY PHONE NUMBERS FOR POLICE, FIRE DEPARTMENT, AND AMBULANCE AT THE NEAREST PHONE.
4. TO REDUCE THE RISK OF INJURY

THE WATER IN A SPA SHOULD NEVER EXCEED 104°F.

WATER TEMPERATURES BETWEEN 100°F AND 104°F ARE CONSIDERED SAFE FOR A HEALTHY ADULT. LOWER WATER TEMPERATURES ARE RECOMMENDED FOR YOUNG CHILDREN AND WHEN SPA USE EXCEEDS 10 MINUTES.

SINCE EXCESSIVE WATER TEMPERATURES HAVE A HIGH POTENTIAL FOR CAUSING FETAL DAMAGE DURING THE EARLY MONTHS OF PREGNANCY, PREGNANT OR POSSIBLY PREGNANT WOMEN SHOULD LIMIT SPA WATER TEMPERATURES TO 100°F.

BEFORE ENTERING A SPA, THE USER SHALL MEASURE THE WATER TEMPERATURE SINCE THE TOLERANCE FOR WATER TEMPERATURE REGULATING DEVICES VARIES.

THE USE OF ALCOHOL, DRUGS, OR MEDICATION BEFORE OR DURING SPA USE MAY LEAD TO UNCONSCIOUSNESS, WITH THE POSSIBILITY OF DROWING.

OBESE PERSONS AND PERSONS WITH A HISTORY OF HEART DISEASE, LOW OR HIGH BLOOD PRESSURE, CIRCULATORY SYSTEM PROBLEMS OR DIABETES SHOULD CONSULT A PHYSICIAN BEFORE USING A SPA.

PERSONS USING MEDICATION SHOULD CONSULT A PHYSICIAN BEFORE USING A SPA SINCE SOME MEDICATION MAY INDUCE DROWSINESS WHILE OTHER MEDICATION MAY EFFECT HEART RATE, BLOOD PRESSURE AND CIRCULATION.

SAVE THESE INSTRUCTIONS

IMPORTANT SAVE THESE INSTRUCTIONS

Your physiological response to hot water is subjective and depends on your age, health, and medical history. If you don't know your tolerance to hot water, or if you get a headache, or become dizzy or nauseous when using your hot tub, get out and cool off immediately.



CAUTION

**MAINTAIN WATER CHEMISTRY IN ACCORDANCE WITH THE
MANUFACTURER'S INSTRUCTIONS.**

WARNING!



NO FLOATER! NO TRI-CHLOR!

Tri-Chlor is very corrosive to the spa surface - above and below the water - and can affect pumps and jets.

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Visit plaskolite.com for more information.



DANGER

- **RISK OF ACCIDENTAL DROWNING. EXTREME CAUTION MUST BE EXERCISED TO PREVENT UNAUTHORIZED ACCESS BY CHILDREN. TO AVOID ACCIDENTS, ENSURE THAT CHILDREN CAN'T USE THE SPA UNLESS THEY ARE SUPERVISED AT ALL TIMES.**
- **2RISK OF INJURY. THE SUCTION FITTINGS IN THIS SPA ARE SIZED TO MATCH THE SPECIFIC WATER FLOW CREATED BY THE PUMP. SHOULD THE NEED ARISE TO REPLACE THE SUCTION FITTINGS OR THE PUMP, BE SURE THAT THE FLOW RATES ARE COMPATIBLE. NEVER OPERATE THE SPA IF THE SUCTION FITTINGS ARE BROKEN OR MISSING. NEVER REPLACE A SUCTION FITTING WITH ONE RATED LESS THAN THE FLOW RATE MARKED ON THE ORIGINAL SUCTION FITTING.**
- **RISK OF ELECTRIC SHOCK. INSTALL AT LEAST 1.5M (5FT) FROM ALL METAL SURFACES. AS AN ALTERNATIVE, A SPA MAY BE INSTALLED WITHIN 1.5M (5FT) OF METAL SURFACES IF EACH METAL**
- **SURFACE IS PERMANENTLY CONNECTED BY A MINIMUM 8 AWG (8.4 mm2) SOLID COPPER CONDUCTOR TO THE WIRE CONNECTOR ON THE TERMINAL BOX THAT IS PROVIDED FOR THIS PURPOSE.**
- **RISK OF ELECTRIC SHOCK. DO NOT PERMIT ANY APPLIANCE, SUCH AS A LIGHT, TELEPHONE, RADIO, OR TELEVISION, WITHIN 1.5M (5FT) OF THE SPA**

HYPERTHERMIA

HYPERTHERMIA Since your hot tub can be set to reach temperatures of 104° F, users should be aware that extended submersion in water that exceeds normal body temperature can lead to hyperthermia.

The causes, symptoms and effects of hyperthermia may be described as follows:

Hyperthermia occurs when the internal temperature of the body reaches several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include drowsiness, lethargy, and an increase in the internal temperature of the body. The effects of hyperthermia include:

Unawareness of impending hazard; Failure to perceive heat; Failure to recognize the need to exit the hot tub; Physical inability to exit the hot tub; Fetal damage in pregnant woman; Unconsciousness resulting in the danger of drowning

If you sense any of the symptoms of hyperthermia, safely exit the hot tub immediately.



WARNING

THE USE OF ALCOHOL, DRUGS OR MEDICATION CAN SIGNIFICANTLY INCREASE THE RISK OF FATAL HYPERTHERMIA.

IMPORTANT ELECTRICAL SAFETY INSTRUCTIONS

SAFETY COMES FIRST WHEN INSTALLING & USING THIS ELECTRICAL EQUIPMENT, BASIC SAFETY PRECAUTIONS MUST ALWAYS BE FOLLOWED!

- 1. READ AND FOLLOW ALL INSTRUCTIONS.**
- 2. Do not use extension cord to connect GFCI to Gecko power system. Use CSA UL registered outdoor extension cords on GFCI output only. Consult a qualified electrician for extension cord maximum longer.**
- 3. Used on normal distribution systems 120VAC/15 amps 60HZ maximum**
- 4. The GFCI included in your spa is a safety device, do not use as an ON/OFF switch**
- 5. Test frequently and before each use to ensure proper operation**
- 6. Do not modify or immerse the GFCI plug**
- 7. SAVE THESE INSTRUCTIONS.**



WARNING

SAFETY SIGN

Safety Sign Must Be Posted – The orange WARNING sign like the one shown is packed with your new spa/hot tub. This sign must be posted in a prominent place in close proximity to the spa installation site immediately upon completion of spa installation.



Important: It is extremely important that this sign be permanently placed in clear view of persons using the spa / hot tub. Occasional spa / hot tub users may not be aware of some of the dangers hot water poses to pregnant women, small children, seniors, and people under the influence of alcohol. If you did not receive a warning sign or your sign has become damaged, please call your local dealer for a replacement.

LOCATION AND INSTALLATION

Proper planning is an important consideration when installing your new spa / hot tub. Site selection is a critical step and requires serious thought. Planning ahead makes the installation process easier. The following information is provided to assist you in site preparation.

1. Always comply with local building codes and obtain any necessary permits. You may also need to consult with an engineer to address your specific design needs.
2. Contact an electrician to assess your electrical needs, install wiring, and assure a safe operation.
3. Position your spa / hot tub with proper access to water, drainage, and electricity.
4. Place your spa / hot tub on a uniform solid, flat surface designed to properly support its weight. For external installations, a 4-inch (10 cm) thick cement pad suffices.
5. For internal installations, check the load carrying capabilities of the floor on which the spa will reside. Most homes meet the requirement of 250 pounds per square foot.
6. Assure that your spa / hot tub will fit into the space you have chosen and the delivery route will accommodate its large size.
7. Provide adequate ventilation for the humidity created by your spa / hot tub. In most cases, the Color Coordinated Cover is sufficient.
8. Protect the pump and all equipment from the weather by ensuring the cabinet panels are secure at all times.
9. Allow 36 inches (1 meter) of unobstructed access to all sides of your spa / hot tub for normal servicing. Your spa / hot tub is not designed to be recessed in the ground or in a deck.
10. Consider positioning your spa / hot tub out of or adequately protecting it from the wind. Just as people can get cold on cool / windy days so can your spa / hot tub. Windy environments can significantly increase operating costs.
11. Consider using an insulating pad. In cold climates, the ground can rob heat from the spa / hot tub and increase your operating costs. Consider using a suitable, outdoor insulating pad in such environments.

Figure 1 – Espace requis (dégagement) et support



SITE PREPARATION

ABOVE-GROUND INSTALLATIONS

Where the hot tub is a “stand-alone” above-ground installation to be installed in regions where freeze/thaw conditions may occur, a level patio stone or pre-formed paver type base may be sufficient if there is no abutting deck(s) that could be damaged during potential seasonal movement of the ground. The potential drawback to this type of base is that splash water could eventually de-stabilize the ground under the base, with the resultant shift of the support base causing damage to the hot tub structure.

For best results, we recommend the installation of a level concrete pad:

- Dig out and level the ground 20-30 cm (8-12 in.) below your desired base level
- Install 10-15 cm (4-6 in.) of crushed stone
- Next, install 10-15 cm (4-6 in.) of poured concrete
- Level the concrete and apply a broom-type finish
- We recommend that the pad be made 15 cm (6 in.) larger than the hot tub on three sides, and 1 m (3 ft.) larger on the side where the access steps and/or planters will be installed.
- Hot tub/swimspa must be installed on a level pad

In regions where freeze/thaw occurs, or where there will be custom decking abutting the hot tub we recommend the installation of sono-tubes beneath the pad to prevent shifting.

IN-GROUND & PARTIAL IN-GROUND INSTALLATIONS

For units being installed fully or partially in the ground, the type of support will again vary based on whether or not the tub is being installed in an area with freeze/thaw conditions. We don't recommend back-filling full in-ground or partial in-ground installations.

Non-freezing climates – it is sufficient to ensure that the base of the hole or cavity created for the tub has a dry, stable, compacted level base and proper drainage.

Climates where freeze/thaw occurs – it is necessary that a poured level reinforced concrete base, complete with concrete footings, be installed as outlined in the section

ABOVEGROUND INSTALLATIONS.

Areas with a high ground water table – a level concrete base, as well as a concrete or wood retaining wall to hold back the earth, is recommended. This forms a box or ‘bunker’, in which the hot tub is placed.

ALWAYS ensure that there is good drainage, via a properly designed French drain (gravel) system and/or a sump pump, to prevent ground water flooding damage to the support equipment or hot tub structure.

Install protective waterproof conduit to house any cables that will be buried.

Access for future service must be considered at the time of design and installation. You must be able to access all sides and areas of your hot tub. Difficult access will result in supplemental service labor charges not covered by the factory warranty. Consider easily removable deck materials.

Make sure the hot tub or swim spa is tested for 48 hours before you prepare the installation of the surrounding/finish deck around your hot tub. Even though all units are tested in our plant, some transport/site handling damage can occur and we suggest you make sure the tub is perfectly waterproof before finalizing your installation

FILLING

When adding water for the first time, the hot tub should be filled through the skimmer opening (helps to prevent air locks) using a standard garden hose, turning the tap on slowly to prevent damage to the surface by a jerking hose connection. Fill the hot tub to the recommended level, approximately just under the pillow.

CHECKING

Although your hot tub was thoroughly water-tested in the factory, some loosening of fittings can occur during shipping. Before any decking, tiling or carpeting is completed around the installation, fill and operate your hot tub to test for leaks (this ensures easy access and inexpensive correction). Check all union connections and plumbing for minor leaks. In the event of a leak, ensure all union connections and pump plugs are tight and all O-rings/gaskets are in place.

STARTING

Before applying voltage to power-up your hot tub, it is very important that you understand the sequence of events that occur when the system is activated in order that the pump can be primed efficiently and damage to the system can be avoided. Turn the main power "on" at your electrical panel. Follow the control instructions for your particular model hot tub.

STARTING UP THE SPA

PROCEDURE - STARTING UP THE SPA

- 1** Remove and discard the Yellow clip;



- 2** Remove the cartridge;
Unlock the black top part following the direction of the padlock;

- 3** Put the disinfectant pebbles in the basket;



- 4** Lock the top part on the cartridge;
Put the cartridge back in its slot;



WARNING!



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Tri-Chlor is very corrosive to the spa surface - above and below the water - and can affect pumps and jets.

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Visit plaskolite.com for more information.

HOT TUB WATER BALANCE – GENERAL OVERVIEW

NOTABLE POINTS

- The reliability and longevity of your hot tub support equipment are directly related to how well water quality is maintained!
- The small volume of water in your hot tub is easily affected by the introduction of oils, lotions, perspiration and chemicals. It is imperative that you give your hot tub regular attention to maintain clean, safe and balanced water to prevent premature damage and/or failure (corrosion/calcification) to the support equipment. Maintaining proper hot tub water balance and sanitizer levels is extremely important. Neglected hot water will allow bacteria to quickly spread.
- The mineral content of hot tub water increases due to water evaporation, sanitizers and other chemicals. If the mineral concentration, particularly calcium, becomes too high, the minerals will literally “drop” or precipitate out of the water and deposit on the hot tub walls, plumbing, jets, in the filter and on the heater element.
- It is very important that pH be checked frequently and maintained in the recommended range as indicated in the chart WATER BALANCE SUMMARY FOR YOUR HOT TUB
- It is also very important that Total Alkalinity (the ability of the water to resist a change in pH) be maintained in the recommended range as indicated in the chart WATER BALANCE

SUMMARY FOR YOUR HOT TUB

Although there may be two identical hot tub models right next door to each other, the maintenance requirements will be different, dependant on such factors as:

- bather load
- frequency of use/quantity of bathers
- different body chemistry
- sun vs. shade
- temperature

For these reasons, it is very important to develop proper hot tub water maintenance habits and follow your retailer’s recommended water maintenance procedures.

SAFETY INSTRUCTIONS FOR PRODUCTS



WARNING

CHEMICAL HANDLING SAFETY HINTS INITIAL WATER FILL & BALANCE

- Never pre-mix chemicals with each other prior to adding to hot tub water.
- Add only one chemical to the water at a time.
- Always add chemicals to water and not vice-versa.
- Chemicals may be corrosive, so handle with care and store in a cool dark place.
- Never smoke near chemicals as most are flammable
- Ensure any spilled chemicals are carefully cleaned up immediately.
- Always have the POISON CONTROL telephone number handy in the event of an emergency.
- Keep chemicals out of children 's reach
- Wear safety glasses and gloves when handling chemicals.

INITIAL WATER FILL & BALANCE

- 1 Make sure the hot tub water is circulating and above 20°C (68°F)
- 2 Add a sequestrant (stain and scale controller). Allow water to circulate for an hour before adding anything else to the hot tub water.
- 3 Add a Shock / oxidizing agents.
- 4 Add sanitizing tablets (Bromine or Chlorine)

The ideal water level is right under the headrests.



It is important to check that there is always one (or two) cartridge (s) in the skimmer and that it is well screwed.



WATER CHEMISTRY

DEFOAMER – removes foam build-up from the water surface. At best, this is a temporary remedy, as excessive foam is merely a symptom of improper water balance (typically high organic residue and/or high pH).

SEQUESTERANTS (STAIN AND SCALE CONTROLLERS) – keeps dissolved metals and minerals in the water from attacking the hot tub shell and support equipment components.

TOTAL ALKALINITY (TA) – the amount of carbonate, bicarbonate and hydroxide compounds present in the water that determines the ability or capacity of the water to resist change in pH. Also known as the 'buffering' capacity.

BROMAMINES – are formed when bromine destroys nitrogen-bearing organic matter. Unlike chloramines, bromamines don't cause eye irritation, however, when allowed to go unchecked, will cause an objectionable odour.

TWO-PART BROMINE – composed of a liquid or powder component introduced manually into the water on a weekly basis, and a granular component that is added daily or as the hot tub is used.

ONE-PART BROMINE – also available in puck/tablet form, is another type of oxidant/biocidal agent, and is introduced into the hot tub water via a brominator. Recommended bromine residual level is 3.0 to 5.0 ppm

CHLORINE – in granular, liquid or puck/tablet form, is an oxidant and biocidal agent. It is very effective and fast acting. Recommended chlorine residual level is 3.0 to 5.0 ppm.

CHLORAMINES – a compound formed when chlorine combines with nitrogen or ammonia present in the water. When allowed to go unchecked, it causes eye and skin irritation and is indicated by a strong chlorine odor.

SHOCK – the practice of adding an oxidizing agent to hot tub water to destroy ammonia, nitrogenous and organic contaminants (chloramines and bromamines).

CALCIUM HARDNESS – the calcium portion of the total alkalinity which represents 70 to 75% of total hardness. Calcium concentrations determine whether water is 'soft' - too little calcium, or 'hard' - too much calcium.

TOTAL DISSOLVED SOLIDS (TDS) – a measure of the total amount of dissolved matter in the water (calcium, carbonates, bicarbonates, magnesium, metallic compounds, etc.)

PPM – abbreviation for 'parts per million', the unit of measurement used in chemical testing which indicates the parts by weight in relation to one million parts by weight of water. Essentially identical to the term mg/L - milligrams per liter.

CARTRIDGE FILTER CLEANER – degreases and cleans cartridge filters.

OZONATOR – generates Ozone (a gaseous molecule composed of 3 atoms of oxygen) and is injected into the hot tub water for the oxidation of water contaminants.

pH – a logarithmic value expressing the relative acidity or basicity of a substance (such as hot tub water) as indicated by the hydrogen ion concentration. pH is expressed as a number on a scale of 0 to 14, where 0 is most acidic, 1 to 7 being acidic, 7 considered neutral, 7 to 14 being basic, and 14 being most basic. The ideal range for hot tub water is 7.4 to 7.6 ppm

pH DECREASER – lowers the pH level of the water.

ALKALINITY BOOSTER – raises the alkalinity.

SOLUTION DE HAUSSE DU CALCIUM – hausse le niveau de calcium.

pH INCREASER – raises the pH level of the water.

TEST KIT – used to monitor specific chemical residual or demands in the water. May be in the form of litmus strips or liquid drops.

WATER BALANCE SUMMARY FOR YOUR HOT TUB*

SANITIZER (ppm)	MIN	IDEAL	MAX
Bromine	2.0	6.0 - 10.0	10.0
CHEMICAL			
PH	7.2	7.4 - 7.6	7.8
Total Alkalinity (TA)	80	80 - 120	180
Calcium Hardness	150	200 - 400	500 -1000

***National Spa & Pool Institute recommended levels for residential spas/hot tubs**

CONTROL ACCESSORIES

Air venturi

The Maple is equipped with one (1) or more VENTURI jets.

These settings jets will allow you to control the flow of water or air delivered by your nozzles.

The toning massages provided by the venturi jets allow a fast and lasting relaxation of the muscles

3-Way valve

The M321-M421 spas are equipped with a 3-way valve that can control seats.

M321



M421



WATER BALANCE TROUBLESHOOTING

PROBLEMS	POSSIBLE CAUSES	SOLUTIONS
Cloudy water	Dirty filters Microscopic particles too small to filter Too old water	Clean the filters. Test and adjust all water balance elements and add flocculent to cause the particles to combine together so they can be filtered out. Increase filter cycle time. Empty the spa and refill it.
Smelly water	Excessive presence of organic matter in the water	Shock the spa water with a disinfectant and adjust the pH. If the problem persists, empty, clean and fill the spa.
Tinted water	Copper, iron or other dissolved metals from the water source or equipment	Add an algicide
Algae formation	PH level too high Level of disinfectant insufficient	Shock the spa water with a disinfectant and adjust the pH. Shock the spa water with a disinfectant and maintain the level of disinfectant.
Eye / skin irritation	pH too low	Add a pH Booster until level is 7.2 - 7.6
Excessive Foam	Buildup of body oils or cosmetics	If no water line is present you can try using defoamer to break up the contaminants and then a clarifier* to help filter them away. If a water line is present the spa may need to be drained and cleaned. Either way, the filter should be thoroughly cleaned by soaking over night in bleach. An oil absorbing sponge can help in preventing this in the future. Increase filter cycle time.
Organic / moldy accumulation around the spa	Accumulation of oil and dust	Wipe the foam with a clean cloth. If necessary empty the spa, use a spa surface cleaner to remove foam and refill the spa.
Corrosion/Etching	Presence of metals in water (iron, copper, ...)	Test total alkalinity levels and if necessary increase with sodium bicarbonate.
Discoloured Water (Clear v. turbid water)	Presence of metals in water (iron, copper, ...)	Treat with chelating or sequestering agent.
Unstable pH	Low Total Alkalinity levels	Test total alkalinity levels and if necessary increase with sodium bicarbonate
pH resistant to changing	High Total Alkalinity levels	Test total alkalinity levels and if necessary decrease with sodium bisulfate or muriatic acid.

ROUTINE HOT TUB MAINTENANCE

Tip: Check with your insurer that your spa is an insurable.

REVIEW CHEMICAL HANDLING SAFETY HINTS

DAILY EVERY DAY OR AT LEAST 3 TIMES A

WEEK

- 1 Test water, and if necessary, add shock.
- 2 Ensure proper water level is maintained.

WEEKLY

- 1 Test pH and Alkalinity. Adjust accordingly
- 2 Top-up chemical dispenser
- 3 Add sequesterant (stain and scale controller)
- 4 Remove and spray cartridge filter with garden hose and reinstall
- 5 Add Shock / oxidizing agent

MONTHLY

Soak your filter cartridge in a filter cartridge cleaning solution. Rinse thoroughly and, if possible, allow to dry before re-installing.

QUARTERLY

Drain hot tub at least once per quarter and clean the acrylic shell surface with a non-abrasive cleaner designed specifically for acrylic surfaces.

CHANGING THE HOT TUB WATER

A hot tub should be drained every 8-12 weeks, depending on size and amount of use. If your hot tub is used daily or by a large number of bathers, the water should be drained more often. One method to determine the approximate length of time between water changes is to divide the water volume (in liters) of your hot tub by 13.5 and then divide by the average number of bathers each day.

COVER

When the spa is not in use, it must be covered by its cover which is to be locked, in order to render the spa safe and keep the heat of the water.

CLOSING PROCEDURE

If you choose not to use your spa during the winter, you must continue to maintain it until closing. Keeping the water clean longer helps to minimize dirt build-up and bacteria formation and thus avoid any risk of possible contamination.

To protect the equipment from frost and keep the water clear, never stop the filtration system before closing the spa.

Procedure

1. First, operate the pumps and pour two (2) cups of bleach into the spa. Run the pumps for 1 hour (restart them when they go out).
2. Disconnect power from the spa.
3. Drain the spa using one of the following methods: By gravity, using the drain hose or with a submersible pump.
4. Remove the cartridge (s) from the skimmer and rinse with clean water. Soak them in the cleaning product. Rinse them and let them air dry.
5. Store them for the winter. If they are no longer good, please take the information on the cartridge, such as the size, and take pictures of them before throwing them away.
6. Remove all adjustable jets.
7. Leave the head restraints in place. Clean the shell with an acrylic cleaner.
8. Make sure that the guillotine valves on each side of the heating element and in front of the pumps are open.

If you have an In.Clear system in the spa, see the cleaning section in the In Clear manual.

Drainage of piping

You must use a vacuum cleaner or blower to close properly. Blow into all the hoses to properly drain the jets. You must do it at least 2 times for each pipe. Vacuum the remaining water at the bottom of the spa with the vacuum cleaner.

Valves of waterfalls and throws

Unscrew the on / off valves and remove the o-rings and the pivot. Blow into the valves using the cone of the blower until all the water has come out of the falls and neck throws. Reinstall o-rings, taking care to lubricate them. Close the valve. Vacuum the remaining water at the bottom of the spa with the vacuum cleaner. Vacuum the drain from the spa for about 1 to 2 minutes. Vacuum each body of jets at least twice with the vacuum cleaner. Aspirate skimmer orifices and drains. Do not forget to put the skirt panels back in place and screw them tight.

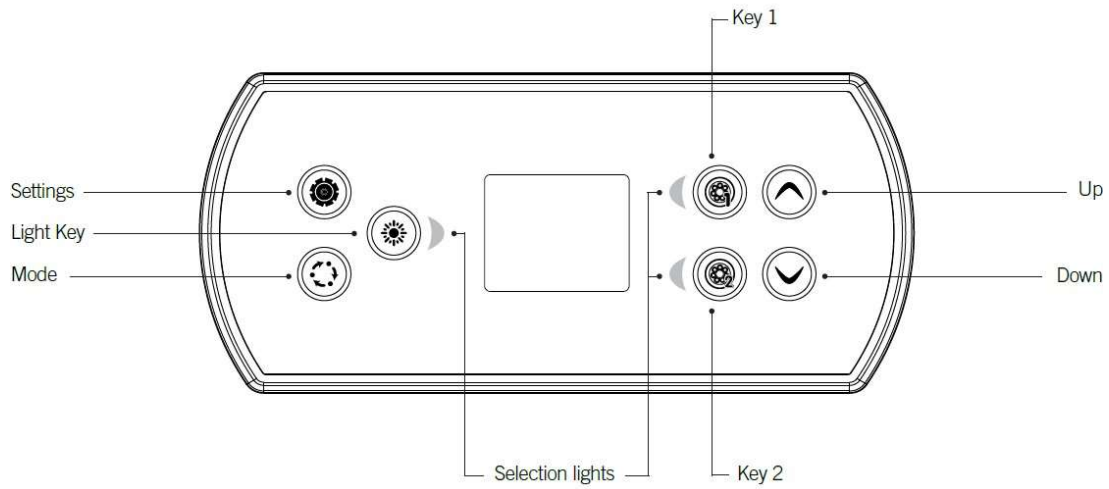
Close the circuit breaker outside (GFCI or DCI) and inside the house (electrical panel). Dry the hull. Pour non-toxic antifreeze into each hole of the skimmer until the antifreeze exits through the drains inside the spa. Add 1/2 cup of non-toxic antifreeze in each of the jets. Clean the spa cover with the cover cleaner and let it dry. Place the lid on the top of the spa. You can cover the spa with a polyethylene canvas and make sure everything is well fastened to face the winter. Leave space between the fabric and the spa skirt to prevent moisture build-up.

KEYPAD IN. K500

FULL TECHBOOK IN.K500 :

www.geckoalliance.com/documents/ink500_teckbook_a_en.pdf

in.k500 keypad layout



**Functions for keys 1 and 2 will depend on your system's low level configuration.*

Settings key

One press gives you access to a menu to manage the settings of your spa. Refer to the settings section for details about the settings menu.

Mode key

Successive presses on the Mode key will give access to control different optional accessories of your spa such as Audio and others. Note that if an accessory is not present in your spa configuration, its menu will not appear. Refer to the following section to get details about the possible accessories and their detailed functionalities. The screen will revert back to the spa mode if no key is pressed for 60 seconds.

If you don't have any accessories on your spa, the Mode key can be used to directly change your display orientation.



Power

Press any button to turn the keypad on. After 30 minutes without activity it will shut off.

Main screen

The main screen gives you access to your accessories and water temperature. At the bottom of the screen you will see any error or maintenance messages that are present.



Start or stop accessories

To start or stop an accessory, press the associated button. Icons will become animated when their accessory is turned on, and inanimate when turned off. Icons on the screen will reflect the speed or state of the devices running on your spa.

When an accessory has more than two states, press the button until it reaches the desired state.

Note (version 14.00 and higher):

A special buttons and icons mapping may be used when the spa configuration has 4 accessories* (3 pumps and a blower or 4 pumps and no blower). In this case only, buttons and icons are divided in 2 sets of accessories. Button #1 starts or stops pump #1 and pump #2. Button #2 starts or stops Pump #3 and Pump #4/blower.

Corresponding icons will be animated when one or more accessories are on.

* Only Pump #1 can have a dual speed.



Water temperature

The temperature shown at the top of the screen is the current water temperature. Use the Up and Down buttons to set the desired temperature.

The set point will appear in blue at the bottom. After 3 seconds without any change to the set temperature value, the keypad will resume the normal display of messages.

When the set value is lower than the current temperature *Cooling to xx.x* will appear. When the set value is higher than the current temperature, *Heating to xx.x* will be indicated. Normally there is a short delay before the heating starts, during which *Heating Suspended* is indicated.



Settings

From the home page you can access the *Settings*, where you will find:

- *Water care*
- *Audio (if installed)*
- *in.clear-200 linked version*
- *Standby*
- *Maintenance*
- *Date & time*
- *Keypad*
- *Wi-Fi*
- *Config*
- *Restore*
- *About*

Use the arrow keys to move up and down in the list. To select an option, press the lit button beside it (Light button).

At any point you can press the Settings button to return to the home screen.



Water care

The Water Care section will help you set up your ideal filtration and heating settings. Choose from *Away*, *Beginner*, *Energy Savings*, *Super Energy Savings*, and *Weekender*, depending on your need. Use Light key to choose your setting. A checkmark will appear on the selected icon to confirm.

In Economy mode, the set point will be reduced by 20°F*, which means that the heating system will not be engaged unless the temperature falls to 20°F below the spa's set temperature.

* *Default pack value*

Water care modes

Away:



In this mode the spa will always be in economy; the set point will be reduced by 20° F*.

Beginner:



The spa will never be in economy mode and will be filtering according to the pack's low level configuration.

Energy Savings:



The spa will be in economy mode during the peak hours of the day and resume normal mode on the weekend*.

Super Energy Savings:



The spa will always be in economy mode during peak hours, every day of the week*.

Weekender:



The spa will be in economy mode from Monday to Friday, and will run normally on the weekend*.

**Filtration will be reduced when the economy mode is active.*



Modifying schedules

To see and/or modify a Water Care category, use the lit button to the right (Key 1) to open the selected Water Care menu.

Use the arrow keys to choose a schedule to modify (choice of economy and filtration schedules). Use the Light key to move between parameters.

You have several possibilities for the schedule (Mon-Fri, weekend, every day, or single days). The schedules will be repeated every week. The time and duration are set in 30 minute increments. Once you have set the schedule, use Key 1 to go back. Ensure that you have selected the desired Water Care option in the main Water Care menu.

The filtration schedule shown on the screen will apply to the main filtration pump, most likely pump 1. If your spa uses a circulation pump configured to run 24 hours, the screen will show you the purge setting instead of filtration. The purges are pre-programmed for a fixed number of minutes, therefore the duration will be set to N/A on the screen, and only the start time can be modified.

Audio

The in.k500 can be used with the in.tune, in.stream or in.stream 2 audio systems. The Audio section in the Settings menu of an in.stream gives you the option to disconnect or unpair your Bluetooth enabled device when using the in.stream.

With version 7.00 and higher, it is also possible to select Source to use a device connected by auxiliary cable or Bluetooth wireless connection.

The in.stream 2 Settings menu gives you a Source selector, a Bluetooth disconnect option, an On/Off switch and an audio control on fader, balance and subwoofer. For more information on audio functions, see the in.tune, in.stream or in.stream 2 operation section.

The Audio option will only appear in the menu for keypads that are set up for an in.stream connection. The in.stream 2 is automatically detected at power-up.



Maintenance

From the Settings page you can access the Maintenance menu, which gives you access to the following options:

- *Maintenance reminders*
- *Standby*

Use the Up and Down keys to make a selection, and Light key to confirm.



Maintenance reminders

The in.k500 keypad will remind you of maintenance required on your spa, like rinsing or cleaning the filter. Each task has its own duration, based on normal use.

The Maintenance reminders menu allows you to verify the time left before maintenance is required, as well as to reset the time once a task is completed.

Use the Up and Down keys to move through the list.

To reset a task select it by pressing Light key, then confirm when prompted. Once you have confirmed the task will be reset.



Standby

The Standby mode allows you to service your spa. Pumps will stop for 30 minutes, and automatically restart after this time.

Once Standby mode has been activated a screen will appear to show that pumps are stopped. The normal spa page will return at the end of maintenance.

Press the Key 1 to leave Standby mode and restart the spa.

Note:

In version 6.00 only, Standby mode is accessible directly from the Settings page.



Date and time

Here you can adjust the time format, change the year, date and time. Use the arrows to choose the setting that you want to adjust, and select it by pressing the Light key.

Use the arrow buttons to change the parameters, and the Light key to move between parameters. Key 1 will take you back to the main Settings menu.

Note:

In version 6.00 and earlier, only the day of the week can be changed, and not the year or date.



Keypad settings

In this section, you can change the temperature unit, language, display orientation, rim light color and keypad security. Note the spa pack must be configured accordingly to be able to change the rim light color.

When you change the display orientation, the contextual options and arrow keys adjust to the chosen orientation. If you don't have any accessories installed on your spa, the Mode key can be used as a display orientation key. Simply press on it to change your orientation from normal to inverted, and vice versa.

Whether the display is inverted or not, the Mode and Menu keys remain unchanged, as well as the accessory keys in the main Spa menu.



With the in.k500 equipped with a selectable rim light color modul: If the "RGB backlight" option is enabled in the spa configuration an option will appear to allow selection of the keypad rim light color.

You can lock the keypad by selecting one of 3 security levels: Unlock, Partial or Full. The Partial level locks the set point adjustment and many options in the settings menu. The Full level locks all keypad functions. To unlock the keypad (either Partial or Full), press and hold the top right key for 5 seconds.



WiFi (optional)

For the WiFi menu to appear in the Settings menu your in.touch module must be equipped with software version 11.00 or higher. This menu allows you to connect your in.touch module to a WiFi network or to change its network.

For more details about other in.touch connection methods please see the in.touch techbook.

To connect your in.touch module to a wireless network, use the Up/Down keys to go to the WiFi option in the Settings menu and Light key to select it.



After a few seconds the available networks will appear on the screen, as well as their signal strength.

Use the Up/Down keys to move through the list. Select your network by pressing on Light key.

If the WiFi network is password protected enter it when prompted.

- Use the arrow keys to choose your letters and change the type of character (uppercase, lowercase, number, symbol).
- Use Key 2 to move the cursor forward
- Use Key 1 to backspace
- Use Light key to confirm

If no password is required the in.touch will connect automatically.



Once the in.touch module is connected to a WiFi network a check mark in a green circle will appear in the WiFi menu, and the network logo will change to green in Settings menu.

Note:

WiFi logo color in Settings menu corresponds to the in.touch connection state.

Yellow = not connected

Green = connected to a network

Yellow with wait icon = connection attempt to a network

Red with wait icon = in.touch no longer detected

(in.touch must be reset before next connection attempt)

in.stream 2 operation (optional)



Press the Mode key to access your in.stream 2.

If you are using a device with Bluetooth technology, it must be connected for functions to work.

Play/Pause audio

Press the Play/Pause button to start or pause the audio. This button is available for Bluetooth and USB only.

Adjusting the volume

Press the Up or the Down key to increase or decrease the volume.

Turn power On/Off

This option can be found under the Audio section in the Settings menu.

Changing tracks

Use the Last Track and Next Track keys to change tracks or FM stations. This is not available with Aux source.

Disconnect

This option can be found under the Audio section in the Settings menu.

Fader, Balance and Subwoofer

These options can be found under the Audio section in the Settings menu.

The list below shows the different error messages that can appear on the home screen.
 Refer to the troubleshooting and error codes section of the TechBook for your spa pack system.

Code	Message
HL	Warning! HL Error
FLO - L01 FLO - L02 FLO	FLO condition - Check filter, pump, blockage, air lock and water level
NO FLO	Persistent NO FLO, all off - Check filter, pump, blockage, air lock and water level
HR	Danger! Relay stuck
OH	Warning! Spa temp. high
Pr	Warning! Temp. probes defective
AOH	Internal pack temp. high
FLC	Flow switch closed
SP in	Input voltage issue
RH NC	Comm. error in.xm2 - in.therm
RH ID	in.xm2 - in.therm incompatible
SC ER	Learning mode error
F1	in.xm2 Fuse # 1 is blown
F2	in.xm2 Fuse # 2 is blown
F3	in.xm2 Fuse # 3 is blown
Hr	Danger! Thermal fuse error
UPL	The spa pack does not have valid software. Please insert valid in.stick to reprogram spa pack.
CFLO	No Flow condition (in.clear)
HiBr	Add fresh water to the spa (in.clear)
HiBr	Add fresh water to the spa (in.clear)
LoBr	Add BromiCharge to spa water (in.clear)
NoBr	Add BromiCharge to spa water (in.clear)
Comm	Verify cable connections (in.clear)
Supp	Connect power cord to 240 V source (in.clear)
HP1-99	Heat Pump error 1-99!

WARRANTY

ELEMENTS	WARRANTY YEAR ON PIECES	LABOUR *
WATERPROOFING OF THE TANK	15 YEARS	N/A
ACRYLIC	2 YEARS	N/A
STRUCTURE / FRAME	2 YEARS	N/A
ELECTRONICS PACK	2 YEARS	N/A
PUMP	2 YEARS	N/A
KEYBOARD	2 YEARS	N/A
PIPING	2 YEARS	N/A
VALVE/JET	1 YEAR	N/A
LIGHTS	1 YEAR	N/A
CABINET	2 YEARS	N/A
COVER	1 YEAR	N/A
WIFI	1 YEAR	N/A
HEADREST	1 YEAR	N/A
FUUSE	N/A	N/A
GFCI	1 YEAR	N/A

The warranty excludes any travel compensation.

The warranty excludes any damage due to freezing or thawing. The warranty excludes damage due to an unlevel surface.

The warranty excludes any leakage from the pump ring and the pack. Headrest warranty does not cover chemical damage.

Any modifications done on the spa without the manufacturer's authorization voids the manufacturer's warranty.



The acrylic warranty does not cover damage due to Trichlorine. Use of a float voids the acrylic warranty.

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